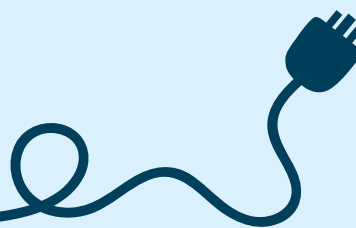


The Connection Process



Here are a few pointers to help you understand how the process works and what to expect.

Your key contacts throughout this process will be:

- » A WEL Networks Customer Works Delivery Lead.
- » A Project Manager from a Tier 1 Delivery Partner.

When you submit your application, a WEL Networks Customer Works Delivery Lead may contact you to discuss your job further.

What is a Tier 1 Delivery Partner?

To keep up with demand for electricity in the Waikato, WEL delivers customer projects through nationally recognised contractors; Downer and Ventia.

These contractors are experts in electrical distribution installation and have dedicated resources to scope, design and install customer projects.

How much does it cost?

Your job will either be Standard or Non-Standard which affects the fees for the work. Click [here](#) for more information.

STANDARD JOBS have a fixed fee and meet the following criteria: The connection is residential, there is low voltage (LV) electricity network infrastructure outside the property, and the connection point is in the road reserve.

NON-STANDARD JOBS are those that don't meet the above criteria. The fee is determined by the work and materials needed, and the electricity load requirement to connect you.

How long does it take?

It depends on the complexity - all jobs are different, and some take a few weeks from payment, while others require months of planning.

Talk to your key contact about the specifics for your job.

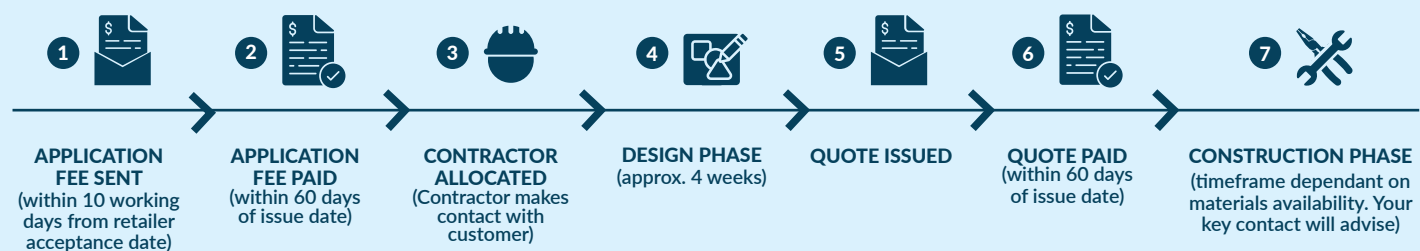
The flow-chart below provides an indication of the timeframes involved.

If you have any questions, please feel free to contact customerworks@wel.co.nz

STANDARD JOBS



NON-STANDARD JOBS



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